

Cable TV Digitisation

Check list for inspection of MSOs by Authorised Officers

As per the Cable Television Networks (Regulations) Act 1995 and Rules framed thereunder:

- No multi-system operator (MSO) shall provide cable television network services with digital addressable systems (DAS) in any notified areas, after the notified cut-off date(s), without a valid registration from the Ministry of Information & Broadcasting.
- They must have digital head-end of their own.
- They must set up and operationalise a Conditional Access System (CAS) and a Subscriber Management System (SMS).
- All TV channels must be in digital and encrypted.
- Registered MSO can operate in any part of India as entire country is DAS notified.

Correspondence address of the MSO :

Contact details of the MSO : Phone -
Email -

Date of inspection :

Please check the following:

S. No.	DESCRIPTION	REMARKS
1.	Has the MSO taken registration from M/o I&B?	Yes/No
2.	If yes, the registration number	
3.	Is the registration still valid? <i>(The registration issued by the M/o I&B is valid for 10 years only)</i>	Yes/No
4.	If the MSO has not taken registration from the M/o I&B, is he providing cable TV services in any of the the DAS notified areas? <i>(In that case, authorised officer has to take action)</i>	Yes/No

5.	Has the MSO installed his own digital Headend?	Yes/No
6.	If yes, the number of head-ends the MSO has? <i>(An MSO can have multiple head-ends, all over the country, at different locations)</i>	
7.	Indicate the location(s) of each headend	
8.	Has the MSO operationalised at least one of his own Headends? <i>(MSO is required to operationalise the headend within 6 months from the date of issue of registration)</i>	Yes/No
9.	Has the MSO installed the Conditional Access System (CAS)? <i>(CAS can be installed with any of the head-ends)</i> <i>(To confirm that MSO has installed CAS, ask the MSO to show that a subscriber can see only the channel(s) subscribed by him)</i>	Yes/No
10.	Has the MSO installed a SMS (Subscriber Management System) in the Headend? <i>(SMS can be installed with any of the head-ends)</i> <i>(To confirm that MSO has installed SMS, ask the MSO to provide a print out of the SMS indicating the number of subscribers)</i>	Yes/No
11.	Is the MSO transmitting all the channels only in digital format? <i>(To confirm, connect the cable to the RF Tuner input of the TV. If you see any channel on a TV screen it means that analog signals are still being provided by the MSO)</i>	Yes/No

12.	<p>Is the MSO transmitting all the channels in digital format only after encryption? <i>(It is possible that MSO has installed CAS but still all the channels are not encrypted.)</i> <i>(To confirm, ask the MSO to show that a subscriber can see any channel only after MSO allows it)</i></p>	Yes/No
13.	Total number of permitted satellite channels being carried by the MSO?	
14.	Total number of MSO's own channels being carried?	
15.	Are the locally produced channels also encrypted?	Yes/No
16.	Is the MSO carrying all the 25 mandatory channels (22 of Doordarshan and one each of Lok Sabha, Rajya Sabha & IGNOU) and in respective genres?	Yes/No
17.	<p>Is the MSO carrying any unpermitted satellite channel(s) on his cable network? <i>(Carry out random check.</i> <i>For the list of permitted satellite TV channels, visit http://mib.nic.in/linksthird.aspx link)</i></p>	Yes/No
18.	Is yes, indicate the number of unpermitted satellite channel(s) and their names	
19.	<p>Are the STBs being supplied by the MSO BIS compliant? <i>(It is mandatory for STBs to be BIS compliant as per Sec 9 of the CTN Act)</i></p>	Yes/No
20.	Is the MSO entering seeding data of STBs in the Management Information System (MIS) of the M/o I&B at www.DigitalIndiaMIB.com website?	Yes/No

21.	Does the seeding data entered in the MIS match the actual number of STBs installed by the MSO?	Yes/No
22.	Indicate the date on which the MSO had last updated the data in MIS.	
23.	Does the MSO have a Toll free helpline number?	Yes/No
24.	If yes, indicate the Toll free helpline number	
25.	Is the web-site of the MSO operational?	Yes/No
26.	If yes, indicate the web-site address	
27.	Does the MSO have any App based software for the LCOs?	Yes/No
28.	Has the MSO operationalized a web-based complaint redressal system?	Yes/No
29.	Has the MSO notified the names and contact details of the nodal Officer for public grievance redressal?	Yes/No
30.	If yes, indicate the names and contact details of the nominated nodal officers	
31.	Remarks of the inspecting officer	

32.	What action the inspecting officer proposes to be taken by the Authorised Officer?	
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Place of inspection Name of inspecting officer

Date of inspection Designation of the Authorised Officer or
his representative

Submitted to the District Magistrate/Police Commissioner

Note: Please post a copy to the Ministry of Information & Broadcasting at
das.mib@gmail.com