

File No. 3/3/6-2014-PMU(DAS)
MINISTRY OF INFORMATION & BROADCASTING
'A' Wing, Shastri Bhawan, New Delhi
(BP&L Division)

Dated 1st Sept., 2014

Subject: Advisory to MSOs on disconnection of signals of LCOs.

As per chapter V of Standards of Quality of Service (Digital Addressable Cable Systems) Regulations, 2012 issued by Telecom Regulatory Authority of India (TRAI) no multi system operator (MSO) shall disconnect the signals of a TV Channels of a linked local cable operator, without giving three weeks' notice to such local cable operator, clearly specifying the reasons for the proposed disconnection. Notice of disconnection of signals of TV channel is also required to be published in two leading local newspapers of the State in which the service provider is providing the services, out of which one notice shall be published in the newspaper in local language.

2. It has been brought to the notice of this Ministry that some multi system operators are disconnecting signals to cable subscribers without giving any notice in violation of above mentioned regulation. It is also in violation of the undertaking given by MSOs in form 2 of their application which states as below:

"I/We shall ensure that my/our cable television network shall be run in accordance with the provisions of the Cable Television Network (Regulations) Act 1995 and the rules made thereunder, regulations, orders, guidelines or the directions issued by the Central Government or the Authority from time to time".

3. All MSOs are therefore advised to comply with extant regulations. Any violation in this regard would be taken seriously and action would be initiated against erring MSOs.



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To all Registered MSOs